

If you'd like to order the Syn-One Test® (or Small-Fiber Dx™) for your patient, but prefer not to do the biopsy procedure yourself, here is some important information you need to know to make sure the paperwork is filled out properly and the results are delivered to you.

FREQUENTLY ASKED QUESTIONS

I want to order the test for my patients, but I do not want to do the biopsy myself. Is this ok?

Yes, CND can help train another provider on the biopsy procedure and you can refer to them for all biopsies.

I don't have a clinician in mind to do the biopsy for me. Do you have any clinicians I can send to?

Yes, we can identify dermatologists, home health groups, or other clinicians in your area who can perform the biopsy for you. Please reach out to your clinical account manager or sales representative for assistance.

How do I make sure I get the results?

When completing the paperwork, your name should be listed as the **ordering clinician** with all your practice information. The clinician who is performing the biopsy should be listed as the **performing clinician**. This will allow CND to send the results directly back to you as the ordering clinician.

What do I need to provide to the clinician who is performing the biopsy for me?

The completed requisition form, patient insurance (front/back), demographics, and chart note to performing clinician. We have outlined the general process below, but your sales executive and clinical account manager can assist you to find a process that works for your team.

What do I need to provide to the performing clinician?

- 1** When sending the referral to the performing clinician to have the biopsy procedure done, it is important that all CND paperwork is filled out correctly to allow our team to quickly resolve any discrepancies and send the report to the correct practice.
- 2** When the referral is sent to the performing clinician, include the completed requisition form along with all requested additional information (insurance, demographics, office visit note). All information on the requisition form should be completed *except for the biopsy-specific information, the performing clinician information, and final signature*.
- 3** The performing clinician will send all completed paperwork and specimens to CND's lab. CND will send the final report to your practice approximately 3 weeks later.

CND Life Sciences is here to support you and your practice. If there is anything we can do to assist you in using our diagnostic tests, please don't hesitate to reach out.

We look forward to working with you.

Contact the Clinical Services team at

480.569.2900 or support@cndlifesciences.com