

Insurance and Billing Support Services

An easy, convenient way to stay updated during the insurance review process

We know how complex insurance benefits can be. CND Life Sciences is here to help you get timely answers about your coverage, so you can focus on your health.

We will reach out to your insurance company to verify coverage details, determine unmet deductible amounts, and assess lab benefit levels for our services, such as the Syn-One Test® and Small-Fiber Dx®. You'll get secure, real-time text alerts from us about any out-of-pocket costs you can expect, as well as the information you need to schedule your skin biopsy.

How it works:

1. Watch for an enrollment text message from CND Life Sciences
2. Once you receive the text message, verify your phone number
3. Verify your last name and date of birth as listed on your insurance plan
4. We'll send you a text message when your benefits check is complete
5. Our support team will help you with next steps such as scheduling your biopsy appointment, making a pre-payment, or discussing financial options

You can expect to get a total of 2 to 4 text messages depending on your situation, and you can opt out at any time.

Get real-time text alerts about your insurance benefits verification.



Your doctor has requested that CND check your insurance coverage for the Syn-One Test.

Your benefits check is now complete.



Any questions? Please contact CND's Patient Access team at patientaccess@cndlifesciences.com or call 480-569-2900